Mayo News Spreads Fast

You didn’t have to look far to see signs of NorthBay Healthcare’s powerful connection to Mayo Clinic in the last two weeks: Our membership in the Mayo Clinic Care Network was on front pages of newspapers, in ads throughout numerous local publications, on electronic billboards, in commercials on cable television, on the radio, in signs at the front of our facilities and just about everywhere on social media, from Facebook to Twitter and Linked In.

“I guess the secret is out,” deadpanned President and CEO Gary Passama before a standing-room-only crowd during the special announcement at the Green Valley Administration Center on May 25.

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Wellness Center in Final Phase

All eyes are on the calendar at the VacaValley Wellness Center, as construction deadlines and move-in dates loom. Fitness equipment was delivered and is being installed this week in NorthBay HealthSpring Fitness, and it’s now just a few short weeks until the first waves of employees take up residence in

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Team #NorthBay Owns Social Media

The prediction of high heat didn’t deter several dozen NorthBay Healthcare employees, volunteers and family members from turning out to march in the 59th annual Fiesta Days parade on May 28.

The boisterous crew helped

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Night Owls
Coming
June 24

HR Service Managers Tina Jackson, Becky Lessler and Bob Armijo will visit both hospitals to handle your employment needs from 1 to 5 a.m.

NorthBay Healthcare President and CEO Gary Passama (left) and Vice President and Chief Financial Officer Art DeNio (right) present Theo Rallis, senior director of accounting, with a basketball (signed by all our senior managers) and their thanks for helping Finance “play ball” during a time of transition. Specifically, Art noted that Theo stepped up to help with NorthBay’s annual audit by Moss Adams LLP, with bond financing, and with a visit from Standard and Poors rating agency, which required massive amounts of data collection.

Annual Nurse Camp Coming to Hospitals

NorthBay Nurse Camp is set for June 21 through 24 and will host 32 students eager to learn about careers in nursing.

“This year we had 70 applications, one from as far away as Los Angeles,” said Donna Dabeck, manager of nurse recruitment and retention and Nurse Camp. “But Nurse Camp is exclusively for Solano County high school students who continue to fill the program.”

This year’s camp is organized by Leigh Rabold, R.N., and Laurel Nielson, R.N.

The students, representing 12 different schools, will spend two days on the Vacaville Hospital campus and two days at NorthBay Medical Center. Several departments generously share their time and talents to give the teens an inside look at nursing. The students will visit the ED, ICU, Labor and Delivery, Surgery, NICU, Med-Surg and the Trauma Center.

Katie Beckman
MRI Technologist
Solano Diagnostics Imaging – Fairfield

Brando Benedito
Certified Nurse Assistant
Unit 1800 Med-Surg, NorthBay Medical Center

Chelsea Corrales
Medical Assistant
Center for Primary Care – Vacaville

Anthony Freeman Jr.
Security Officer I
Security, NorthBay Medical Center

Wayne Gietz
Executive Director, Primary Care
Center for Primary Care – Vacaville

Lance Scott
Systems Engineer I
IT Network Operations, NorthBay Healthcare

Mae Seguerra
Clinical Nurse II
Unit 1600, NorthBay Medical Center

Sogoul Soleimani
Surgical Technologist
Surgery, NorthBay Medical Center

Bryce Stinson
Food Services Worker
Nutrition Services, NorthBay Medical Center

Tracy Ybay
PET/CT Technologist
Solano Diagnostics Imaging – Vacaville
NorthBay Health Information Management team was recently honored by Solano Public Health for outstanding work in improving the quality of data captured from birth certificates.

“This information is critically important in helping to understand the health outcomes of pregnant women and their babies,” explained Peggy Davis, director of HIM. “Once personal identifiers have been removed, the information gathered is used by state and local entities to better plan how to improve the health of women and children, and is also used to secure funding for programs that provide services to pregnant women, infants and their families in the local community. Many local programs that provide services to Solano County use birth certificate data to guide them.”

To improve data quality, Solano County Public Health monitors data from all county birthing hospitals and provides feedback on incomplete data, explained Susan Whalen, senior health education specialist with Solano County Maternal, Child & Adolescent Health.

In 2015, NorthBay met or exceeded the national standard for data accuracy for all of the data elements tracked by the Maternal, Child and Adolescent Health Bureau, and achieved their highest rate of accuracy to date.

“This is an incredible example of good teamwork and speaks to the dedication and attention to detail of every member of the team,” said Susan. “The NorthBay HIM team is making a wonderful contribution to the health of families in our community.”

Blue Designation Award Comes to NorthBay for Maternity Care

NorthBay Healthcare recently received a second “Blue Distinction Center” designation from Blue Cross/Blue Shield, this time for maternity care. NorthBay has already received this designation for cardiac care, according to Ellen McDaniel, Quality Improvement coordinator.

Blue Distinction is a national program recognizing healthcare facilities that demonstrate expertise in delivering specialty quality care — safely and effectively. The program helps consumers find quality care for their health care needs and also encourages healthcare professionals to improve the overall quality and delivery of health care, Ellen noted.

NorthBay’s scores in the Hospital Consumer Assessment of Healthcare Providers and Systems standardized survey measuring patient satisfaction, as well as elective deliveries, overall hospital satisfaction and hospital recommendation were the criteria used to evaluate eligibility. Additional quality selection criteria included evidence of family-centered care such as our Baby Friendly designation status, evidence-based care, multidisciplinary team-based clinical simulation training for high-risk events, and our perinatal core measure reporting.

“NorthBay employees should be proud of the quality care they deliver, which allows us to attract commercially insured patients and to continue to provide exceptional care to the residents of Solano County,” noted Katie Lydon, director of Women and Children’s Services.
May was Stroke Awareness Month and to help spread the word, NorthBay Stroke Program Manager Beth Gladney, R.N., headed up a friendly competition for staff. Employees were encouraged to take stroke awareness efforts to a new level and create educational displays to help emphasize stroke warning signs and how to avoid stroke. "We had two entries for the stroke awareness contest and both did an excellent job of getting the word out about stroke," said Beth. "On behalf of the Stroke Steering Committee, a huge thank you for spreading the word about stroke awareness!" Winners of the contest received pins and NorthBay Way awards. Earning first place was the Hilborn Center for Primary Care (above); second place went to German Tabing (right) of the 1600/1700 unit and Maria Gonzalez from Environmental Services.

Raising Awareness, Winning Awards

FYI Wants to Share Your Stories of Connecting with Our Patients

Has there been an experience with a patient or family member that stands out in your memory? Did the interaction change the way you provide care?

All stories help each and every one of us to better understand our role in creating a positive patient experience. We want to help you tell your "Creating Connections" stories, and to share those stories with our NorthBay family.

You can share yours in several ways. You can place it on the ShareSpace site under “Patient Experience/Connection Stories.” Or, if you don’t want to write it down, take a minute to call and describe your experience. We’ll put it together for you.

Call Jennifer Shoemaker, manager of the patient experience program at ext. 5757, or Sally Wyatt in Public Affairs at ext. 3305, and your Creating Connection story may appear in a future issue of FYI.
Five New Lean Advisers Graduate

With projects ranging from the desire to increase patient education to digitizing patient attendance rosters, the Lean Wave 4 program graduated five new Certified Lean Advisers in May.

“Congratulations to Brad Vasconcelles, Eve Rivera, Sonya Grant, Joy Cabusca and Cyndy Giaquinto on completing the program,” said Trish Hackemack, director of Performance Excellence. “This is quite an accomplishment.”

Trish noted that NorthBay Healthcare has produced 22 Certified Lean Advisers in 2015, and expects to more than double that number — to 48 by the end of 2016.

“Everyone seems to be recognizing the value of problem-solving, using Lean tools,” says Trish. “We’ve already signed up full classes for the remainder of this year.”

The idea is that all NorthBay’s certified Lean Advisers will be able to turn around and train their colleagues in how to use and apply Lean tools to everyday issues.

On Friday, May 27, the five graduates shared their findings with managers and guests:

Cyndy Giaquinto, orthopedics program manager and nurse navigator, decided to focus on standardizing pre-op education for surgical procedures. She found appointments could take anywhere from 15 minutes to an hour to complete and many variations existed. A clinical pathway was created to give nurses a roadmap to follow when meeting with the patient, to help them stay on track and ensure all integral information would be shared.

Brad Vasconcelles, R.N., practice manager for specialty care, is striving to improve education to adult diabetic outpatients by increasing from 12 percent to 30 percent those who participate in

See LEAN, Page 6
NorthBay Donates A Bounty of Books

More than 1,700 books were collected during the “Fill-the-Ambulance” book drive last month.

That equaled 12 banker’s boxes full of books each for Fairview Elementary School in Fairfield and Padan Elementary School in Vacaville as well as enough books to fill a bookcase at the NorthBay-sponsored Leaven, which will open in the Dana Drive area across from NorthBay Medical Center in July.

“This is just wonderful,” said Dave Marianno, principal of Fairview Elementary School after the purple Trauma Ambulance pulled up in front of the school.

Public Relations Coordinator Marilyn Ranson came up with the idea, collected and sorted the books.

“We have everything from Harry Potter to Winnie the Pooh, thanks to our generous employees and volunteers,” she said. “We’re especially grateful for the cash donations that let us purchase a wide range of books for older children.”

With the children’s book drive at an end, NorthBay encourages our adult readers to sign up for the summer reading challenge at the Solano County Library, which began June 1.

Lean Graduates Another Wave … (From Page 5)

NorthBay’s diabetes self-management education program. Part of his effort involved meeting with physicians who refer to the program, and those who don’t.

He has recommended new tracking tools and an automated process within Cerner to generate a referral for any patient that fits the protocol.

Eve Rivera, senior systems analyst, focused her attention on unraveling problems with the System Access Request. She noted that when an employee transfers to a new position, IT should be notified of the change immediately.

Too often, employees are not able to perform their new role until IT has been able to respond to their systems access request. She has proposed an electronic notification, standardizing the method of request and communicating the process to make a systems access request.

Sonya Grant, office assistant in cardiac rehabilitation, looked into changing a patient roster system in the cardiac rehabilitation lab from paper to electronic records. She found she was able to cut her daily time in half by using spreadsheets on a network system that could easily be shared with other employees.

Joy Cabusca, medical staff coordinator, decided to tackle the lengthy medical staff policy/procedure approval process.

To cut the time from as many as 200 days down to a maximum of 45, she recommends an electronic approval process via e-mail with a deadline of five business days. Since introducing her recommendations, already a huge improvement in timing has been reported.

The Certified Lean Adviser program runs four months and includes classroom sessions on lean principals and tools as well as focused real-world application through a self-directed program supported with one-on-one coaching with a Lean practitioner.

For more information visit Performance Excellence on ShareSpace and select the CLA Program button.
The next step in our journey to be recognized as one of Fortune magazine’s 100 Best Places to Work comes next month when employees will be asked to take another survey.

Tentatively scheduled for the period of July 11-22, the Trust Index Survey from the Great Places to Work Institute will be available online for all employees. The hope is we have more than 70 percent of the workforce respond.

Look for email blasts, posters and more stories in FYI as the survey period nears.
Dr. Brooks to Discuss Knees on #OurDocTalk

Considering the complexity of the knee, and the fact that it is a major weight-bearing joint, it makes sense that injuries to this joint are fairly common. Knee injury prevention and treatment will be the focus of NorthBay’s next #OurDocTalk live chat on Facebook.

Orthopedic surgeon Andrew Brooks, M.D., will be on NorthBay’s Facebook page (Facebook.com/NorthBayHealthcare) from noon to 12:30 on Wednesday, June 15, to answer questions on knee injuries, prevention and treatment.

#OurDocTalk is a series of live Facebook chats designed to connect NorthBay providers with the community to answer questions on a variety of health issues.

Followers post their questions on our Facebook page and via e-mail to Robin.Miller@NorthBay.org and then join the conversation live at the appointed time.

The chats have been held every other Wednesday afternoon on the NorthBay Healthcare Facebook page and have featured discussions on heart health, acupuncture, asthma issues and high blood pressure, foot and ankle injuries, stroke and more. Each chat features a different doctor answering questions.

Orthopedic Surgeon Honored by Peers For Teaching Skills

NorthBay Healthcare Orthopedic Surgeon Robert Peterson, M.D. (center), recently received a national award for “Instructing in Arthroscopic Surgery Procedures.” Making the presentation for the National Arthroscopic Surgery Association were Dr. Larry Field (left) and Dr. John Tokish. Dr. Peterson teaches the latest techniques in arthroscopic surgery to residents at the Orthopedic Learning Center in Boston.

Research Symposium Coming; Abstract Submissions Due July 8

NorthBay Healthcare will hold its third annual Evidence-Based Practice and Nursing Research Symposium in September, and the gathering should provide the perfect opportunity for health care professionals to showcase abstracts of completed work, according to Elisa Jang, clinical practice manager, clinical nurse specialist, Translational Research.

These abstracts should be of research studies or implemented evidence-based practice projects, quality improvements, or new innovations that address the challenge of delivering evidence-based care while managing patient case loads and keeping pace with clinical practice excellence recommendations.

Deadline for abstract submissions is Friday, July 8. The four categories for submission are Evidence-based Practice Initiatives, Practice Innovations/Quality Improvement, Nursing Research and Nursing Student Capstone Project.

This year’s symposium has a theme of “Evolution of Nursing Knowledge: Cultivating Best Practices” and it will be held at Green Valley Administration Center.

For more information, visit www.NorthBay.org/symposium.
Advice Nurse Now Just a Call Away

Think a phone call might prevent a trip to the doctor’s office?
NorthBay Healthcare just made it easier for patients to reach someone who can help.

Advice nurses are now available to our patients who call our (707) 646-5500 number to reach the Center for Primary Care. Currently, there are seven nurses on the primary care staff, one at Green Valley, three at Hilborn and three at Nut Tree North. Of those, two are regularly assigned to assist with the advice calls, said Maria Cook, appointment/access supervisor.

Advice nurses are available from 7:30 a.m. to 5 p.m. Monday through Friday.

Calls are screened by the call center staff — about 16 total employees — using an algorithm created by the CPC nurses and providers, from the highest level being more serious symptoms (red flag) to less urgent but still serious symptoms (yellow flag) to non-urgent but still concerning symptoms (blue flag).

Red flags tend to lead to an Emergency Department visit,” explained Maria. “Yellow flags could turn out to be more serious than expected, so we definitely want a nurse to talk to someone with yellow flag symptoms.

“Whenever possible, the advise nurse can recommend home care options for blue flag symptoms, which may save the patient a visit to the clinic,” she explained.

Thanks to some dedicated work by Gino Angelone, voice system engineer, a new phone tree went live May 25, giving patients the ability to direct their call to the advice nurse by dialing option #1.

Rachelle Hunter has done a great job leading NorthBay’s advise nurse pilot project since February, along with the CPC nurses, said Maria.

“We think this will be a great service for our patients. It will allow them to determine if they can take steps at home to feel better, if they should come in to see their physician or a Care ‘till 8 provider, or if the Emergency Department is their best bet.”

Successful Lift Coach Program in its Fourth Year

It has been nearly four years since Atlas Lift Tech first provided lift coaches on a trial basis at NorthBay Medical Center. The program has been such a success that today lift coaches are available 24 hours a day at both hospitals.

“The Safe Patient Handling and Mobility Program has reached significant milestones, growing from task-oriented, safe lifting and training assignment to piloting the Early Progressive Mobility program, developing a Proning Protocol, and managing safety equipment on the nursing floors,” said Linda Pryor, co-chair of the Safe Patient Handling team.

The goal of Atlas Lift Tech and NorthBay Healthcare is to develop a well-educated, well-trained, competent and confident care staff, according to the company’s 2015 annual review. Data collected from bedside interactions continues to support that staff is making good safe patient handling decisions, using the lift coach or peers to create “teams” and using available equipment to safely handle their patients.

Last year, the lift coaches logged 42,830 tasks completed at the bedside. By far the most common task (73 percent) was repositioning and boosts in bed. At both hospitals, the top four pieces of equipment used were the same: first the draw sheet only, followed by the gait belt, Golvo lift and pink slip sheet.

Atlas lift coaches are now considered long-term, contingent workers and are required to complete the same Cornerstone training as regular employees.

“In the course of enhancing the safe patient handling program at NorthBay, we have held to the goals of not only lowering the injury/accident rate and the overall cost of injury to the facility, but the long-term goal of enhancing the ‘Culture of Safety,’” Linda added.

Employee satisfaction with the program is high. One nurse summed it up by saying “We love you guys. We really do appreciate your help.”
Wellness ... (From Page 1)

As construction workers put the finishing touches on offices and exam rooms, an installation crew from Varian Medical Systems was hard at work installing the TrueBeam Linear Accelerator, located on the first floor of the new NorthBay Cancer Center. The technician’s job is precise and highly technical, and will take about a month to accomplish, according to Jim Bazemore of Varian.

“We’ve been taking voltage readings and calibrating the accelerator’s couch, where patients lay,” Jim explained. “This couch is designed to position the patient so the accelerator’s laser beams will be aimed directly at the patient’s tumor, destroying that tumor instead of tissue.” The linear accelerator’s many technical innovations include the ability to dynamically synchronize imaging, patient positioning, motion management, and dose delivery during a treatment procedure, even while performing accuracy checks every 10 milliseconds during a treatment.

When the linear accelerator comes into service this August, it represents a first for Solano County, according to Teresa Langley, service line development director for Oncology-Cancer Center, Breast Program and Pain Management. “It will be the most advanced linear accelerator in Solano County, capable of providing fast and precise image-guided radiotherapy and radiosurgery.”

The system enables most treatments to be completed...
Wellness ...
(From Page 10)

faster than was possible with earlier
generations of radiotherapy technology,
Jim added. “A prostate cancer patient,
for example, may require 43 treat-
ments, but each one may last just 20
seconds.” Previous treatments may have
taken 40 minutes to an hour.

The NorthBay Cancer Center will
occupy the first and third floors of the
Wellness Center. First to move into the
building’s third floor during the July
4 weekend will be medical oncology,
infusion and pharmacy staff. This will
be the first time the Cancer Center will
have its own on-site pharmacy.

The next wave of move-ins will
include physical and occupational
therapy, diabetes and endocrinology,
Osteopathic Manipulative Medicine,
cardiac rehab and radiation oncology.

Solano Diagnostics Imaging will begin
moving in mid-June, with the start of
SDI services targeted for July 5.

“There will be some down time for
X-ray, but we will be providing service at
421 Nut Tree Road between June 13 and
July 5,” noted Adrian Riggs, director of
Solano Diagnostics Imaging.

Although it’s a frenetic drive to the
finish line, everyone is pulling together,
Teresa said. “Our managers are
checking off all the boxes: Did we order
oxygen, make address changes, finalize
business licenses? We have a great
group of managers who are really rolling
with all the punches.”

Mark your calendars if you’d
like a sneak peek at NorthBay
Healthspring Fitness, Solano
County’s first-ever medical
fitness center.

Although doors will open July
1 to new members, employees
and charter members get an
advance look, starting at 5 p.m.
on Friday, June 24. You’ll have
a chance to wander through the
56,000-square-foot facility and
ask questions of EXOS|Medifit
employees.

What will you see as you
tour the facilities? A first-
floor natatorium with three
pools and a whirlpool spa; two
floors packed with all manner
of exercise equipment, from
recumbent bikes and elliptical
machines with TVs to weights
and kettle bells; an array of
group exercise, massage therapy,
and fully equipped locker rooms;
and a third-floor walking track.

NorthBay employees who
want to be charter members of
NorthBay HealthSpring Fitness
must sign up by June 30 in order
to be included in this special
group and to receive the lowest
possible monthly membership
price.

For membership information,
call (707) 301-4075.
Surrounded by employees, board members, elected officials, business leaders and media, Gary introduced Dr. Keith Cannon, medical director for the Southwest Region of the Mayo Clinic Care Network, who explained why NorthBay and the Mayo Clinic are such a good fit.

“In the past year, we’ve taken time to get well acquainted, and NorthBay’s commitment to meeting patients’ needs and serving the community resonates with Mayo’s deeply held values,” said Dr. Cannon. “When we look for potential members, we’re looking for patient-centered, data-driven hospitals. We’re looking for organizations that share our values — the needs of the patient come first. It gets back to the patient-centered philosophy of an organization. We look for strong leadership, a commitment to the community.”

Gary agreed with his as-

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Our goals are in perfect alignment with the Mayo Clinic Care Network’s mission: Get answers to complex medical questions — and find hope, and peace of mind — while staying close to home,” said Gary.

NorthBay actually started exploring the concept of joining the network in 2014, but then some senior manager retirements and other complications got in the way. Fast forward to 2016, when a small team began working on due-diligence documents in January. By March, an implementation team at NorthBay was sworn to secrecy and began working with Mayo Clinic counterparts to plan for a go-live date in May.

A special announcement was made to physicians on May 24, allowing them to ask some questions and learn about the process, prior to the grand announcement.

Immediately following the revelation, NorthBay’s social media coverage was on fire. A Facebook live video drew more than 3,000 views, while other Facebook posts and Tweets resulted in thousands of views, comments and shares.

“I am receiving email messages from across the country congratulating NorthBay for this achievement,” wrote Gary in a memo to staff and board members Thursday morning. “This collaboration with Mayo is already causing many in the community to reconsider their views on NorthBay. For the many folks who already look to us for their health care, the Mayo relationship confirms in their minds that they made the right decision. For others who have been accessing other providers, they are reassessing that decision.”

Gary used the opportunity to reinforce that the collaboration is not a merger or an acquisition, nor an affiliation that would imperil our independence.

“It is an opportunity to work with Mayo to accomplish our mission of compassionate care, advanced medicine, close to home,” he wrote. “It is a great honor to join the Mayo Clinic Care Network. We could not have connected with a better organization. Recognized as a leader around the world in research and medical excellence, Mayo Clinic is the gold standard. And so are you. Thank you for making this possible. Our patients and our community have benefited because of you.”
Parade ...
(From Page 1)

promote our “Let’s Get Social” theme this year, as they wore black-and-white #NorthBay T-shirts and fun “Let’s Get Social” sunglasses, waved large foam “thumbs up” signs and blue and gold pompoms. As the group made its way down Merchant Street, it was led by several who carried our “We Honor Veterans” sign and flags representing every branch of

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A fan (left) shows support as our veterans color guard marches.
the military. Drawing up the rear of the NorthBay Healthcare entry was our Purple Trauma Ambulance, proudly decked out in NorthBay and Mayo Clinic collaboration signs and towing a huge, white hashtag on a trailer.

The Spirit Challenge’s “large department” award was presented to both the NorthBay Surgery Center and NorthBay Hospice & Bereavement.

Participants from both groups win #NorthBay bistro coffee mugs with $5 Starbucks cards and a pizza party, according to Bob Armijo, services manager for employee relations.

Hashtaggers (top right) are Sally Wyatt, Colleen Knight, Robin Miller, Lorie Jarvis, and Joan Forbush. Lynn Gallagher (above) shows her patriotism and, (left) the ambulance and hashtag round out the entry.
Germs are everywhere, and in a health care facility can easily be transmitted on the hands of a health care worker to patients.

The Centers for Disease Control say one in 25 patients will experience a health care-associated infection (HAI) and one in nine patients die as a result.

We want the best for our patients starting with 100 percent compliance with hand hygiene, said Mercille Locke, Infection Prevention Program manager, who noted that 100 percent of hand hygiene by all health care workers can prevent these infections.

The IP team is breathing new life into the hand hygiene campaign, starting this month in four ways:

- Patients are observant but may not be assertive enough to ask their doctor or nurse to wash their hands before being examined for fear of punitive care. We want to change that. Our patients must be empowered to ask for clean hands. Signage has been posted inside every patient room with the message, “It’s OK to ask any health care worker if they have washed their hands.”

- Signs have been posted in the majority of staff and provider lounges that depict commonly missed areas when performing hand hygiene. We know our employees want to do the right thing. When you perform hand hygiene ineffectively, it’s potentially just as bad as not performing hand hygiene at all.

- In restrooms, signs have been posted as a reminder to wash hands for 15 seconds, which is a minimum recommended time required to cover all the commonly missed areas of the hands to wash transient germs away.

- Signage is available for printing, laminating and posting in all medical office buildings. Call Mercille at 4349 for information.

- A short video has been created and will be assigned in Cornerstone to all staff. Watch for a notice via all mail users.

“We want to empower health care workers to save lives and decrease hospital-associated infections by performing hand hygiene with every encounter 100 percent of the time,” said Mercille. “If an employee sees a coworker failing to follow proper hand hygiene guidelines, they must speak up about it and not fret about a person’s title or retribution.”

On the other hand, if a coworker points out that you failed to wash your hands, don’t feel embarrassed, insulted, or angry, said Mercille. “We all make mistakes, we’re human.”

**Legacy Garden, Angel to be Dedicated June 26**

Those who have purchased memorial bricks — to be placed in the Legacy Garden located just outside NorthBay Hospice & Bereavement — are invited to a dedication ceremony that is set for 11 a.m. Sunday, June 26.

The occasion will also mark the official unveiling of “Wounded Angel,” a specially commissioned metal sculpture created by artist Chad Glashoff of Suisun Valley.

Chad offered the sculpture to NorthBay Healthcare Foundation as a tribute to NorthBay Hospice’s bereavement services, “in recognition of their ability to mend broken hearts.”

To attend the dedication ceremony at 4520 Business Center Drive in Fairfield, please contact Colleen Knight, program coordinator for NorthBay Healthcare Foundation, at (707) 646-3131.