

Uninsured Discount Program



NorthBay Healthcare understands serious injury or illness can put a financial strain on any family. Paying for emergency and or medically necessary medical care can be difficult, particularly for patients who lack health insurance.

As part of our ongoing commitment to our patients, NorthBay Healthcare works hard to help our patients address their financial responsibilities by providing discounts to patients who are uninsured and do not qualify for NorthBay Healthcare's Financial Assistance Program.

The uninsured discount is consistently applied to final billed charges for uninsured patients who come to our facilities for treatment. It does not apply to standard patient liabilities such as co-pays, deductibles and co-insurance.

This discount may not be combined with NorthBay Healthcare's hospital financial assistance discount.

Payment arrangements

Our Billing Office can work with you to development a payment plan which fits your financial situation. Please contact a Patient Account Representative at (707) 646-3400.

Financial Assistance

Our Financial Counselors are available to assist you with questions regarding NorthBay Healthcare's financial assistance policy. Please contact a NorthBay Healthcare Financial Counselor at (707) 646-5637.